

How to report ASB

Anti-social behaviour (ASB) is any behaviour that causes, or is likely to cause, harassment, alarm, distress, nuisance and annoyance to other people. Reporting ASB is important because it can have an overwhelming impact on its victims and in some cases, on the wider community.

If you wish to report incidents of ASB, you can do the following:

- Contact your housing provider (if applicable)
- Contact your local council
- Contact the police via their [online reporting mechanism](#) or you can report by calling 101.
- Visit www.asbhelp.co.uk/how-to-report-anti-social-behaviour

If it is an emergency, always dial 999.

ASB Case Review

If you have reported three or more separate incidents of anti-social behaviour (ASB) in the past six months to any of the main responsible agencies (such as council, police, health service or housing provider), within one month of each incident happening, you can apply for an ASB Case Review.

The ASB Case Review, formerly Community Trigger, was introduced in the 2014 Anti-Social Behaviour, Crime and Policing Act.

You can apply for an ASB Case Review in the following ways:

- **Online portal:** www.online.norfolk.gov.uk/anti-socialcasereview
- **Telephone:** by calling your local council and asking someone to help you to complete the form.
- **In person:** by visiting your local council or police station to complete the form.
- **Download:** download an application form from your local district council, health service, police or housing provider web pages and return via post or email to the relevant authority.

ASB Help

Independent advice and help is also available from ASB Help. ASB Help is a registered charity in England and Wales, which has been set up to provide advice and support to victims of anti-social behaviour.

More information is available at: www.asbhelp.co.uk

Norfolk & Suffolk Victim Care

Norfolk & Suffolk Victim Care has a wealth of experience in helping people cope and recover following ASB. You can contact them in the following ways:

- **Call:** 0300 303 3706 between 8am and 5pm, Monday to Friday
- **Out of hours:** 0808 16 89 111
- **Email:** nsvictimcare@victimsupport.org.uk

Alternatively, if you would like to access help online you can use this link: www.victimsupport.org.uk/help-and-support/get-help/request-support

StreetSafe

There is also the national StreetSafe tool, a pilot service for anyone to anonymously tell the police about public places where they have felt or feel unsafe, because of environmental issues such as street lighting, abandoned buildings or vandalism and/or because of some behaviours such as being followed or verbally abused:

www.police.uk/pu/notices/streetsafe

Please note, 'StreetSafe' is not for reporting crime or incidents. Always dial 999 in an emergency.

