



Don't suffer in silence

The Police and Crime Commissioner for Norfolk has signed the ASB Pledge & has committed to:

1. **Promote awareness** by actively encourage the use of the ASB Case Review to residents and partner agencies.
2. **Legislation and Best Practice:** Adhering to the legislation and follow the statutory guidance in their ASB Case Review policy and procedures.
3. **Ensure accessibility:** Providing a clear ASB Case Review application form and process which is available in several different formats to ensure it is accessible to all.
4. **Delivery and continuous improvement:** Embrace the full potential of the ASB Case Review by cyclically reviewing the process, evolving in line with best practice, evaluating feedback and making any necessary improvements to develop the process.
5. **Get talking:** Sharing information between agencies and strengthening communication with ASB victims and between agencies. Using the ASB Case Review to work collaboratively with partner agencies to problem solve and secure a resolution.
6. **Empowerment:** Ensuring ASB victims are actively listened to and given a voice in the ASB Case Review process

Signed:

Harvinder Saimbhi
CEO ASB Help

Signed:

Giles Orpen-Smellie
The Police and Crime Commissioner for Norfolk

Date of Review August 2025