

Freedom of Information Act 2000

Publication Scheme

(Revised: December 2025)

Part One

Introduction

Freedom of Information Act 2000

The Freedom of Information (FOI) Act 2000 places a duty on public authorities to proactively publish information via a Publication Scheme. A 'public authority' is defined in the Act and includes but is not restricted to central and local government, non-departmental public bodies, the police, the health service and schools, colleges and universities. Any person who makes a request to a public authority for information must be informed whether the public authority holds that information and, subject to exemptions, be supplied with that information.

Our Responsibilities

The Office of the Police and Crime Commissioner for Norfolk (OPCCN), as the Elected Local Policing Body (ELPB) must have a Publication Scheme setting out the information that will routinely be made publicly available. Therefore, the OPCCN has adopted the approved Information Commissioners Office Model Publication Scheme

This Scheme commits the Office of the Police and Crime Commissioner for Norfolk to:

- Proactively publish information, including environmental information, which is held by the Office of the Police and Crime Commissioner for Norfolk. Part Two of our publication scheme sets out the classes or types of information that we publish or intend to publish. The Information Commissioners Office expects us to publish this information unless:
 - we do not hold the information

- the information is exempt under one of the FOI exemptions or Environmental Information Regulations exceptions, or its release is prohibited under another statute
- the information is readily and publicly available from an external website; such as information which may have been provided either by the elected local policing body or on its behalf.
- the information is archived, out of date, or otherwise inaccessible or;
- it would be impractical or resource-intensive to prepare the material for routine release.
- Proactively publish information in line with the statements contained within this scheme.
- Produce a means by which the specific information the Police and Crime Commissioner makes routinely available can be easily identified and accessed; and to
- Review and update the information the Office of the Police and Crime Commissioner for Norfolk makes routinely available on a regular basis.

By routinely available, we mean that the information is available on our website; can be obtained from us if you request it by letter, email, or telephone; or can be purchased from us.

Guidance on Accessing Published Information

Information, where possible, will be made available electronically via our website. Where information is only accessible in a non-electronic format, or when you as an individual do not wish to access the information electronically, you can contact us and make a request for the information to be provided in hard copy format:

In writing to:

Freedom of Information Officer
Office of the Police and Crime Commissioner for Norfolk
Building 7
Falconers Chase
Wymondham
Norfolk
NR18 0WW

Telephone: 01953 424455

Email: opccn-foi@norfolk.pnn.police.uk

In instances where information you require is only accessible by attending at our premises to view, you should contact us using the above contact details, to make an appointment. If it is not possible for you to view the information in person, every reasonable effort will be made to find an alternative means of communicating the information.

All information will be provided in the language in which it is held. Where we are required, under another statute, to translate certain information, we will do so.

To meet our obligations laid out within the Equalities Act 2010, should you require information in other forms or an alternative format, please contact us and we will endeavour to meet your requirements.

Charging for Publications

The Office of the Police and Crime Commissioner for Norfolk reserves the right to make a charge for providing materials. However, we aim to provide most of our information for free.

All information found on our website can be downloaded free of charge. The user will, of course, have to meet any charges made by their own Internet service provider and/or telephone company as well as any personal costs for photocopying, etc.

Charges may be made for information subject to a charging regime approved by Parliament and for any relevant expenditure incurred, such as:

- Photocopying documents
- · Postage and packaging and
- The viewing of information at our premises

If a charge is to be made, we will advise you of the amount of payment due prior to the information being provided. You will have to pay in advance. Final decisions regarding charging for documents will be taken by the Police and Crime Commissioner.

Making a Request for Information

All requests for information under Section 1 (The General Right of Access) of the Freedom of Information Act MUST be made in writing and MUST include the following:

Your Name

An address; email or postal address

A description of the information you require.

You can send in your request via the following methods:

Contact us on-line

Send an email to opccn-foi@norfolk.pnn.police.uk

Write to:

Freedom of Information Officer
Office of the Police and Crime Commissioner for Norfolk
Building 7

Falconers Chase Wymondham Norfolk NR18 OWW

What happens next:

You will receive written confirmation of your request and a latest date by which you should receive a reply.

The Act requires that requests for information are responded to within 20 working days, starting from the working day after your request is received. (This does not include Saturdays/Sundays or Bank Holidays)

If it is necessary to clarify any aspect of your request, we will contact you.

The response to your request will be provided via email or post. If it has been necessary to refuse your request or any part of it, this will be fully explained including what exemptions have been applied and why.

Should the information requested be held by Norfolk Constabulary rather than the Office of the Police and Crime Commissioner for Norfolk, we will contact you to ensure you are happy that we transfer the request to their Freedom of Information Unit or advise you of their contact details. If you do not agree to the request being transferred, we will respond but can provide only that information held by the Office of the Police and Crime Commissioner for Norfolk. We may consult with Norfolk Constabulary over issues relating to your request.

Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write, within 40 calendar days, in the first instance, to:

Chief Executive
Office of the Police and Crime Commissioner for Norfolk
Building 7
Falconers Chase
Wymondham
Norfolk
NR18 0WW

Telephone: 01953 424455

Email: opccn@norfolk.pnn.police.uk

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request, or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Officer recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe, we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at www.ico.gov.uk

Part Two

Classes of Information

Introduction

Under the Freedom of Information Act 2000, the Publication Scheme must say what classes, or broad types, of information the PCC already publishes or intends to publish. We aim to publish as much information as possible about our work through the scheme, except where it would not be in the public interest to do so, for example, because it might prejudice law enforcement or the health and safety of our staff, or our ability to secure best value from local policing because information is commercially sensitive.

A great deal of information is produced by, and for, the Police and Crime Commissioner (PCC). The PCC is committed to being open and transparent about their work. As well as the links provided in this section, you can also gain information by visiting the <u>Specified Information Order</u> page of our website (which gives details of the information we are required to publish under the Elected Local Policing Bodies (Specified Order) 2011) and the <u>Documents</u> page of our website (which has information grouped in individual folders by subject.

For each class, we briefly define the information contained in that class, the format in which it is available (providing hyperlinks to our website where possible) and whether the class includes chargeable material.

For those who do not have access to a computer, all information contained in this Publication Scheme (including the scheme itself) is available in hard copy form.

Classes of Information

Who we are and what we do
What we spend and how we spend it
What our priorities are and how we are doing
How we make decisions
Our policies and procedures
Lists and registers
The services we offer

The Office of the Police and Crime Commissioner for Norfolk (OPCCN) publishes or intends to publish, information under the following classes:

Who we are and What we do

Organisational Information, structures, locations and contacts Information in this class is for the current year only

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Structure of the Elected Local Policing Body (ELPB):			
Names and profiles of the Police and Crime Commissioner and Deputy Police and Crime Commissioner.	Available on Website	Home > About > Who We Are > Your PCC	Free of Charge – on website
 Identity of Officers of the Elected Policing Body and senior staff (for the purposes of this document, those earning £58,200 per annum or above) 	Available on Website	Home > About > Who We Are > PCC Office	Free of Charge – on website
Details of internal boards/committees and names of members	Available on Website	Community engagement Norfolk PCC (norfolk-pcc.gov.uk) Audit Committee Norfolk PCC (norfolk-pcc.gov.uk) Grant Funding Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

Note: In relation to officers, senior staff and members of internal boards/committees, consent to disclosure of names may be refused if there is a legitimate reason.

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Staff structure of the Elected Local Policing Body:			

Basic staff structure, such as organisational structure, and other details indicated the ELPB's administrative support	Available on Website	Home > About > Who We Are > PCC Office	Free of Charge – on website
Contact Information:			
Contact details, preferably by reference to name and address for correspondence.	Available on Website	Home > Contact	Free of Charge – on website
Geographical Area of Operation	Available on Website	Home > About	Free of Charge – on website
General outline of responsibilities	Available on Website	Home > About	Free of Charge – on website
Appointment of Independent Custody Visitors and associated arrangements	Available on Website	Community engagement Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Relationships with other bodies:			
 Partnership arrangements, or other joint arrangements, with statutory and non- statutory partners and relationships with other key bodies. 	Available on Website	Services we provide Norfolk PCC (norfolk-pcc.gov.uk) Grant Funding Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

What we spend and how we spend it

Financial information relating to projected and actual income and expenditure, procurement, contracts and financial audit Information in this class is for the current year and the previous two financial years

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
The budget of the ELPB (including the total amount allocated to the Police Force)	Available on Website	Police budget and council tax Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Annual statement of the ELPB's accounts	Available on Website	Annual accounts Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Policing precept and/or information on other sources of income, including grants	Available on Website	Police budget and council tax Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Annual Investment Strategy	Available on Website	Audit Committee Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

Expenditure:			
 Details of items of expenditure over £500, including costs, supplier and transaction information (monthly) 	Available on Website	Expenditure over £500 Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Details of contracts currently being tendered	Available on Website	Home > Spend > Financial Governance > Contracts/Contract Standing Orders	Free of Charge – on website
Contracts:			
 Contracts and invitations to tender that exceed £10,000. 	Available on Website	Home > Spend > Financial Governance > Contracts/Contract Standing Orders	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
 A list of contracts under £10,000, to include the value, identity of the parties and purpose of the contract. 	Available on Website	Home > Spend > Financial Governance > Contracts/Contract Standing Orders	Free of Charge – on website

Expenses and allowances paid to or incurred by the ELPB and senior employed staff:			
Details of the allowances and expenses that can be claimed or incurred.	Available on Website	Norfolk's Police and Crime Commissioner (norfolk-pcc.gov.uk)	Free of Charge – on website
Police and Crime Commissioner Expenses	Available on Website	Norfolk's Police and Crime Commissioner (norfolk-pcc.gov.uk)	Free of Charge – on website
Deputy Police and Crime Commissioner Expenses	Available on Website	N/A	Free of Charge – on website
Chief Executive Expenses	Available on Website	Office team Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Chief Finance Officer Expenses	Available on Website	Office team Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Audit Committee Members Expenses	Available on Website	Audit Committee Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Pay and Grading Structure:			
 (this may be provided as part of the ELPB structure and should, as a minimum, include senior staff salaries. The salaries should be stated in bands of £5,000. For those earning less than £58,200 per annum, levels of pay should be identified by salary range). 		Home > About > Who We Are > PCC Office	Free of Charge – on website
 The 'pay multiple' – the ratio between the highest paid salary and the median average salary of the whole of the work force 		Home > About > Who We Are > PCC Office	Free of Charge – on website
Annual Audit Letter	Available on Website	Annual accounts Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Financial Audit Reports	Available on Website	Audit Committee Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Internal Financial regulations and delegated authority	Available on Website	Financial regulations Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

What our priorities are and how we are doing

Strategies and plans, performance indicators, audits, inspections and reviews Information in this class is for the current year and the previous two years

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Police and Crime Plan or other strategic plan or local policing objectives set for the Police Force	Available on Website	PCC responsibilities Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Annual Report (including the report on the exercise of the ELPB's functions and the progress made in meeting the objectives in the Police and Crime plan).	Available on Website	Performance Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Reports presented to the ELPB indicating service provision, performance assessments, operational assessments of the police force	Available on Website	Performance Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Information on the performance of the ELPB	Available on Website	Performance Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Reports by external inspectors and auditors (including responses to HMIC about inspection reports on the Police Force)		Performance Norfolk PCC (norfolk-pcc.gov.uk)	
Statistical information provided to the ELPB	Available on Website	Performance Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Privacy impact assessments (in full or summary format)	Available on Website	Home > Transparency	Free of Charge – on website

How we make decisions

Decision making processes and records of decisions Information in this class is for the current year and the previous two years

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Schedule of meetings open to the public	Available on Website	Scrutiny Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Agendas and approved minutes of each public meeting and any other decision-making meetings	Available on Website	Scrutiny Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Background papers for meetings open to the public	Available on Website	Scrutiny Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Records of important decisions			
(these will be records of decisions arising from the exercise of the ELPB's functions made either at meetings or elsewhere)		Home > Transparency > Transparency Index > Decisions	Free of Charge – on website
Procedures, facts and analyses of facts used for decision making	Available on Website	Home > Transparency > Transparency Index > Decisions Scrutiny Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Public consultations:			
Details of consultation exercises, with access to the consultation papers.		Community engagement Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
The results and outcomes of public policing consultation exercises and surveys		Community engagement Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website

Our policies and procedures

Current written protocols, policies and procedures for delivering our services and responsibilities Information in this class is for the current year only

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Policies and procedures for the conduct of the ELPB's business:			
Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Standing Orders	Available on Website	Financial regulations Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Delegated Powers / Corporate Governance / Consent or Governance Framework	Available on Website	Home > Transparency > Transparency Index > Documents	Free of Charge – on website
Code of Conduct	Available on Website	Home > Transparency > Transparency Index > Documents	Free of Charge – on website
Policies and procedures for the provision of services (including the handling of requests for information)			

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
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Freedom of Information Publication Scheme		Home > Transparency > Transparency Index > Freedom of Information	
Policies and procedures for procurement and commissioning arrangements	Available on Website	Home > Spend > Commissioning	Free of Charge – on website
Policies and procedures about the employment of staff:			
Details of vacancies within the ELPB	Available on Website	Home > About > Who We Are > PCC Office	Free of Charge – on website
The ELPB Equality Scheme	Available on Website	Home > Equality	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Where procedures are developed in combination with other public authorities these should be available	Available on Website	Home > Contact > Complaints Home > Transparency > Transparency Index > Documents	Free of Charge – on website

Details of the policy for outside business interests of senior employees and staff	Available on Website	Home > Transparency > Transparency Index > Documents	Free of Charge – on website
Complaints procedures:			
 Details of procedures for handling/overseeing complaints against the Chief Constable and the police force 	Available on Website	Home > Contact > Complaints	Free of Charge – on website
 Details of procedures for handling/overseeing complaints against the policing body 	Available on Website	Home > Contact > Complaints	Free of Charge – on website
Complaints procedures will include those covering requests for information and operating the publication scheme.	Available on Website	Home > Transparency > Transparency Index > Freedom of Information	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Records management and personal data policies:			
Information security policies	Available on Request		
Records Retention, Destruction and Archive Policy	Available on Website	Home > Transparency > Transparency Index > Documents	Free of Charge – on website
 Data protection (including data sharing) policies 	Available on Website	Home > Transparency > Transparency Index > Documents	
Fileplans (or any other Business Classification Scheme used for the management of information – high level only)	Available on Request		
Charging regimes and policies:			

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Details of any statutory charging regimes. (Charging policies should include charges made for information routinely published. They should clearly state what costs are to be recovered, the basis on which they are made, and how they are calculated. If the ELPB charges a fee for licensing the re-use of datasets, it should state in its guide to information how this is calculated and whether the charge is made under the Re-use Fees Regulations or under other legislation. It cannot charge a re-use fee if it makes the datasets available for re-use under the Open Government Licence.)	Available on Website	Home > Transparency > Transparency Index > Freedom of Information > Freedom of Information Publication Scheme (page 3)	

Lists and Registers
Information contained in currently maintained lists and registers

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Any information we are legally required to hold in publicly available registers	Available on Request		
Asset Register	Available on Website	Home > Transparency > Transparency Index > Documents	Free of Charge – on website

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Information Asset Register	Available on Request		
Register of Interests	Available on Website	Home > Transparency > Transparency Index > Documents	Free of Charge – on website
Register of Gifts and Hospitality (senior personnel)	Available on Website	Home > Transparency > Transparency Index > Documents	Free of Charge – on website

The services we offer

Information about the services we offer, including leaflets, guidance and newsletters

Class and Definition	Format	Hyperlink (if applicable)	Cost/Charge
Information about any services provided by the ELPB	Available on Website	Community engagement Norfolk PCC (norfolk-pcc.gov.uk)	Free of Charge – on website
Leaflets and explanatory booklets	Available on Request		
Media releases	Available on Website	News (norfolk-pcc.gov.uk)	Free of Charge – on website