

Reply to: Leah Smith

Tel No: 01953 423506

26 March 2021

Dear Member of Public,

**Freedom of Information Request FOI/OPCCN/200**

I am writing in connection with your email dated 23 March 2021, in which you requested the following information:

- “1. How many reports did you receive from whistleblowers in 2019 and in 2020?**
- 2. How many people do you have in your organisation that are trained/permited to take reports from whistleblowers?**
- 3. What training have the people in question number 2 received in whistleblowing?**
- 4. What cost, if any, was there for this training?**
- 5. Which organisation delivered each course?**
- 6. What is the name of the person that arranged this training and what is their email address?**
- 7. What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?**
- 8. What are the email addresses for the people authorised to receive whistleblower reports?**
- 9. How many whistleblowers have left the organisation within 12 months of making a report?**
- 10. How many whistleblowers have made an allegation of ‘detriment’ against your organisation?”**

I have reviewed our records and I can advise the following:

1. There were no reports received from whistle-blowers in 2019 or 2020.
2. Any staff within the Office of the Police and Crime Commissioner for Norfolk the permitted to take reports from whistle-blowers.
3. Internal guidance is provided to all individuals permitted to take reports from whistle-blowers.
4. No cost.
5. N/A.

6. N/A.

7. Whistle-blowers are able to make a report via email [OPCCN@norfolk.police.uk](mailto:OPCCN@norfolk.police.uk) or phone 01953 424455.

8. As above.

9. None.

10. None.

Yours sincerely

*L. Smith*

Leah Smith  
Complaints and Compliance Officer and FOI Decision Maker  
Office of the Police and Crime Commissioner for Norfolk

## Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write within 40 days of the date of the response to:

Mark Stokes  
Chief Executive  
Office of the Police and Crime Commissioner for Norfolk  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk  
NR18 0WW

Telephone: 01953 424455

Email: [opccn@norfolk.pnn.police.uk](mailto:opccn@norfolk.pnn.police.uk)

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Office recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at [www.ico.org.uk](http://www.ico.org.uk)