



OFFICE OF THE POLICE & CRIME COMMISSIONER FOR NORFOLK

Reply to: Claire Buckley

Tel No: 01953 424455

29th November 2016

Dear Member of the Public

Freedom of Information Request FOI/OPCCN/110

I am writing in connection with your email dated 2nd November 2016, in which you requested the following information:

“Q1. What work is the Office for the PCC undertaking to monitor the implementation and uptake of the Community Remedy?”

Q2. Are there currently any plans to revise your Community Remedy document?

Q3. How have you publicised the Community Remedy to the general public?”

I have reviewed our records and I can advise the following:

In respect of Question 1 and Question 3, details relating to the monitoring of and publicising of the Community Remedy Document are published on our website.

Under Section 21(1) of the Freedom of Information Act (2000), public authorities are not required to provide information that is reasonably accessible to the public by other means, in this case via the OPCCN website; therefore in accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Please use the links below to access the relevant sections of the website:

Q1. The monitoring of the implementation and uptake of Community Remedy is by way of an agenda paper/minutes of the Police Accountability Forum meetings:

[http://archive2016.norfolk-pcc.gov.uk/documents/meetings/police-accountability-forum/2016/january/PAFAGendaPapers18January2016\(non-conf\).pdf](http://archive2016.norfolk-pcc.gov.uk/documents/meetings/police-accountability-forum/2016/january/PAFAGendaPapers18January2016(non-conf).pdf)

(Page 87-92)

<http://archive2016.norfolk-pcc.gov.uk/documents/meetings/police-accountability-forum/2016/january/MinutesPoliceAccountabilityForumMeeting18January2016.pdf>

Q3. Publicising of the Community Remedy:

<http://archive2016.norfolk-pcc.gov.uk/news/community-remedy-consultation-launched/>

<http://archive2016.norfolk-pcc.gov.uk/community-remedy-consultation/>

<http://archive2016.norfolk-pcc.gov.uk/news/community-remedy-consultation-closes/>

<http://archive2016.norfolk-pcc.gov.uk/news/community-remedy-for-norfolk-published-today/>

<http://archive2016.norfolk-pcc.gov.uk/priorities-performance/repairing-harm/community-remedy/>

In respect of Question 2, no information is held by the Office of the Police and Crime Commissioner for Norfolk.

Yours sincerely

CBuckley

Claire Buckley
Freedom of Information Officer
Office of the Police and Crime Commissioner
For Norfolk.

Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write, in the first instance, to:

Mark Stokes
Chief Executive
Office of the Police and Crime Commissioner for Norfolk
Building 8
Jubilee House
Falconers Chase
Wymondham
Norfolk
NR18 0WW

Telephone: 01953 424455
Fax: 01953 424462
Email: opccn@norfolk.pnn.police.uk

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Officer recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at www.ico.gov.uk