

**ORIGINATOR:** Stephanie Stearman

**DECISION NO.** 46/2021

**REASON FOR SUBMISSION:** For Decision

**SUBMITTED TO:** Police and Crime Commissioner

**SUBJECT:** Additional Provision for Norfolk's Integrated Domestic Abuse Service (NIDAS)

To increase NIDAS Service Manager from 30 hours to 37 hours.

**SUMMARY:**

This decision paper seeks approval by the PCC to award Leeway Domestic Abuse and Violence Services the contract holder for the NiDAS service, additional funding to support the embedding of the county service and system change.

The NiDAS is a system change to the current models running independently in Norfolk for the commissioning and delivery of community-based services for victims of domestic abuse. The NiDAS will deliver a consistent countywide service with common delivery standards and support to victims assessed as high or medium risk and their children whilst in service.

The service will also manage the County's Domestic Abuse Champion Network and offer training to professionals across the period of delivery.

NiDAS is led and commissioned by the Office of the Police and Crime Commissioner of Norfolk with funding partners as laid out within this paper.

**RECOMMENDATION:** The PCC is in support of additional funding to increase the capacity of the NIDAS Service Manager from 30 hours to 37 hours per week as laid out within this Decision Notice.

**OUTCOME/APPROVAL BY: PCC**

*The recommendations as outlined above are approved.*

Signature:

A handwritten signature in blue ink, appearing to read "R. Am-Enelli".

Date: 20/12/2023

## DETAIL OF THE SUBMISSION

### 1. OBJECTIVE:

- 1.1 To enhance service management capacity by increasing the NiDAS Service Manager working hours from 30 hours to 37 hours (Full Time Equivalent (FTE) to allow continued embedding of the NiDAS Service and system change for the provision of a county Domestic Abuse Service as laid out within Decision Notice No. 2021/43.

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### 2. BACKGROUND:

- 2.1 The NiDAS Service contract was awarded to Leeway Domestic Abuse and Violence Services as lead agency after a competitive tender process took place in June 2021 which was managed by the 7force Procurement Dept.
- 2.2 Mobilisation took place during October -December 2021 and the service went live 3<sup>rd</sup> January 2022.
- 2.3 During this period there have been several changes to the contract partnership. The service has also had to address a variety of 'teething' problems whilst it embeds into the county landscape.
- 2.4 During the first year of service delivery, it was expected that a robust continual review of the service would be required. It was understood that where appropriate and based on the needs of victims, the service would need to flex, evolve and changes would be made to support these needs.
- 2.5 As service provider Leeway has now produced three quarterly reports. These are followed by accountability meetings held by the NiDAS Funding Partners Board which consists of the Office of the Police and Crime Commissioner (Lead Commissioner) Norfolk County Council (Adult Social Services and Children's Services) Broadland District Council, Norwich City Council and South Norfolk District Council. The NiDAS Funding Partners board reports to the county's Domestic Abuse and Sexual Violence Group (DASVG)
- 2.6 An Audit conducted by TIAA who are a specialist business assurance provider offering a wide range of services including auditing, carried out an independent audit to assure the NiDAS Board that there are the correct checks and balances in place for the delivery of a £6.6M service.
- 2.7 Following on from the quarterly contract reports/meetings and the independent audit, the NiDAS Funding Partner Board have reviewed information and agreed the need for the NiDAS Service Manager post to be expanded from a 30 hour post to 37 hours.

### **3. AREAS FOR CONSIDERATION:**

- 3.1 The OPCCN has secured additional funding from the National ISVA and IDVA Fund, the DA and SV 'Ringfenced' Fund which has enabled the service to grow with an additional 5 IDVA (Independent Domestic Violence Advisers) posts. This will have a positive impact on the service by providing specialist posts and additional capacity to support victims.
- 3.2 It is the intention of the OPCCN with funding partners to continue to develop the NiDAS service and attract additional funding either nationally or from local partners. It is therefore recognised that the management structure be developed to support current need and future intentions.
- 3.3 The NiDAS Contract is a 3+2 Year Contract managed by 7force Procurement. During Year 3 a full review will be carried out of the service including financial costings and pending the outcome, the additional two years option with either be awarded or not.
- 3.4 The funding for this post will be ringfenced up to the end of the third year of the contract and costings are based on this.

### **4. OTHER OPTIONS CONSIDERED:**

- 4.1 Not to increase the service management hours would result in:
- severe pressure across the service
  - lack of resilience within the existing management structure
  - challenge delivery based on current demand
  - lack of service development to meet everchanging victim need

### **5. STRATEGIC AIMS/OBJECTIVE SUPPORTED:**

- 5.1 The PCC has a statutory obligation to set Police and Crime objectives through the Police, Crime and Community Safety Plan 2022-24. The PCC's six priorities fall into the following categories each with detailed objectives in the plan:
- Sustain Norfolk Constabulary
  - Visible and Trusted Policing
  - Tackling Crime
  - Prevent Offending
  - Support Victims
  - Safe and Stronger Communities
- 5.2 The NiDAS Service support the Supporting Victims and Safe and Stronger Communities objectives.

5.3 In addition, a key objective of the OPCCN is to review a victim’s pathway/journey (sexual violence/abuse/rape/CSA/historic cases of CSA) within Norfolk to help inform commissioning intentions and tender in readiness for procuring a service/s that support victims within this area.

- Norfolk’s Sexual Violence and Abuse Strategy 22-25
- Norfolk’s Domestic Abuse Strategy 22-25
- Joint work with Norfolk’s Community Safety Partnership (sits within the OPCCN)
- Objectives through the Norfolk Domestic Abuse and Sexual Violence Group (DASVG)

5.4 The primary statutory legislation that drives the commissioning of domestic abuse service across the Local Authority and Police force areas are:

- Crime and Disorder Act 1998
- Domestic Violence, Crime and Victims Act 2004
- Children Act 1989 & 2004
- Health and Social Care Act 2012
- Public Services (Social Value) Act 2012
- Equality Act 2010
- Directive 2012/29/EU of the European Parliament establishing minimum standards on the rights, support and protection of victims of crime  
Directive 2012/29/EU
- Code of Practice for Victims of Crime –MoJ Victims Code 2020
- Home Office Violence Against Women and Girls Strategy
- Tackling Violence Against Women and Girls – July 2021
- Domestic Abuse Act 2021

## 6 FINANCIAL AND OTHER RESOURCE IMPLICATIONS:

6.1 The total award is = £24,170.35

6.2 The funding period will run in conjunction with the core NiDAS Contract and up to the three-year contractual review.

Post	Organisation	2022/23	2023/24	2024/25
Increase of Service Manager hours for the NiDAS Service	Leeway Domestic Abuse and Violence Service – through the NiDAS Contract  Contract Variation by 7force Procurement	£4,739.88	£9,619.12	£9,811.35

6.3 These additional costs will be funded via the underspends on the contract.

**7 OTHER IMPLICATIONS AND RISKS:**

- 7.1 There are no foreseen major implications or risks associated with this decision paper.

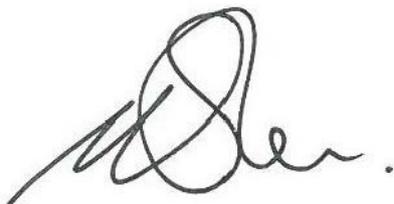
<b>ORIGINATOR CHECKLIST (MUST BE COMPLETED)</b>	<b>PLEASE STATE 'YES' OR 'NO'</b>
Has legal advice been sought on this submission?	<b>NO</b>
Has the PCC's Chief Finance Officer been consulted?	<b>YES</b>
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	<b>YES</b>
Have human resource implications been considered?	<b>YES</b>
Is the recommendation consistent with the objectives in the Police and Crime Plan?	<b>YES</b>
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	<b>YES</b>
Has communications advice been sought on areas of likely media interest and how they might be managed?	<b>YES</b>
In relation to the above, have all relevant issues been highlighted in the 'other implications and risks' section of the submission?	<b>YES</b>
<p data-bbox="204 1462 788 1496"><b>Is this report a Confidential Decision?</b></p> <div style="display: flex; justify-content: space-around; align-items: center;"> <input data-bbox="1066 1473 1187 1547" type="checkbox"/> <input data-bbox="1259 1473 1380 1547" type="checkbox" value="NO"/> </div> <p data-bbox="204 1570 1430 1603">If Yes, please state reasons below having referred to the <a href="#">PCC Decision Making Policy</a></p>	

**APPROVAL TO SUBMIT TO THE DECISION-MAKER** (this approval is required only for submissions to the PCC).

**Chief Executive**

I am satisfied that relevant advice has been taken into account in the preparation of the report, that the recommendations have been reviewed and that this is an appropriate request to be submitted to the PCC.

**Signature:**



**Date: 20/12/2023**

**Chief Finance Officer (Section 151 Officer)**

I certify that:

- a) there are no financial consequences as a result of this decision,  
OR
- b) the costs identified in this report can be met from existing revenue or capital budgets,  
OR
- c) the costs identified in this report can be financed from reserves  
AND
- d) the decision can be taken on the basis of my assurance that Financial Regulations have been complied with.

**Signature:**



**Date: 20/12/2023**

**PUBLIC ACCESS TO INFORMATION:** *Information contained within this submission is subject to the Freedom of Information Act 2000 and wherever possible will be made available on the OPCC website. Submissions should be labelled as 'Not Protectively Marked' unless any of the material is 'restricted' or 'confidential'. Where information contained within the submission is 'restricted' or 'confidential' it should be highlighted, along with the reason why.*