

## **Subject: TOEX Capabilities Environment & TOEX Data Platform**

### **Originator:**

**D/C/Supt Kathryn Thacker- TOEX Director**  
**DI Patrick Thompson- TOEX Programme DI**

**Decision no. 36/2025**

**Reason for submission: For Decision**

**Submitted to: Police and Crime Commissioner**

### **Summary:**

1. This decision report relates directly to GCloud Contract 7F-2024-I303 which was presented to the OPCC for a decision in May 2025. A copy of that decision report is embedded below.



OPCC Decision  
Report - 7F-2024-I303

2. Since the awarding of GCloud Contract 7F-2024-I303, delivery of agreed services has continued successfully, realising savings opportunities of over £21 million and over 18,000 hours of saved officer and staff time.
3. These successes were noted as part of the recent Casey review into Group Based CSE whereby Dame Lousie Casey recommended that the TOEX Programmes' technical delivery be expanded from the existing fifteen force delivery model to national coverage across all forty-three English and Welsh police forces.
4. In August 2025, the Home Office announced uplift funding to achieve that expansion. This announcement was publicised on 6<sup>th</sup> August and can be seen - [Police to get cutting edge technology to tackle grooming gangs - GOV.UK](#)

5. The monies to achieve this expansion are grant funded direct to the TOEX Programme from the Home Office and are not part of any Norfolk Constabulary budget.

### **Recommendation:**

Seeking approval / authorisation for the compliant award via G Cloud 14 of 7F-2024-I303 of uplift monies to the value of £388,000 to Simpsons Associates to expand ongoing capabilities for the TOEX Capabilities Environment to all forty-three English and Welsh police forces, via compliant procurement process.

**Outcome/approval by:** PCC

*The recommendations as outlined above are approved.*

**Signature:**

A handwritten signature in black ink that reads "Saylor". The signature is written in a cursive style with a prominent initial 'S'.

**Date:** 28/08/2025

## Detail of the submission

### 1. Objective:

1.1 Approval for compliant existing uplift award via G Cloud 14 of 7F-2024-I303 of monies to the value of £388,000 to Simpsons Associates to expand ongoing capabilities for the TOEX Capabilities Environment to all forty-three English and Welsh police forces

### 2. Background:

2.1 The CE is a TOEX owned Microsoft Azure cloud environment.

2.2 This cloud environment sits outside of established Constabulary infrastructure – accordingly, it is not aligned to a @[constabulary].police.uk domain.

2.3 This cloud environment acts as the platform upon which multiple developed applications are hosted.

2.4 Each of these applications have a defined policing use case. One of the applications deals with the translation of non-English mobile phone content. Another allows users to search for flight data into and out of UK airports. At the time of writing this submission, the platform hosts eight applications with a further six planned for delivery this financial year. Over 2,200 officers and staff across 15 Constabularies have registered to use the applications and, to date, the applications have delivered savings opportunities of over £26 million to UK policing.

2.5 As the CE is provisioned outside of existing policing ICT structures, and is expressly designed to process policing workloads, it requires a high-level technical governance and a robust architecture and service management wrap-around to ensure that it can stand up the scrutiny of processing policing data up to and including OFF-SEN level marking.

2.6 There is currently no functioning central national body which allows for the delivery of such architecture, applications development and ongoing servicing of technical products as described and provided by the TOEX Programme through the CE. Accordingly, to date, TOEX have contracted resources from Simpson Associates to assist in the delivery of the CE. Simpson Associates are a data transformation and data engineering company who are a Microsoft gold partner and experts in Azure delivery.

2.7 Simpson Associates have worked with the TOEX Programme for several years and have been instrumental in the realisation of the CE and its smooth roll out to multiple constabularies and ROCU teams.

2.8 Resources from Simpson Associates have worked “hand in glove” with both the TOEX Programme technical resources and aligned cyber assurance resources to provision the architecture and Azure structures which make up the operational structures of the CE.

2.9 Simpson Associates have also provisioned the full-time service desk and ongoing security monitoring and reporting structures which surround the CE and its hosted applications.

2.10 Simpson Associates have been a crucial part of ensuring the legitimacy of the CE in ensuring that it remains objectively secure and updated to receive the latest Microsoft updates and thus, when taken together with the assurance work, can be accepted as a suitable environment to handling policing workloads.

### **3. Areas for consideration:**

3.1 It is relevant to note that the entirety of the TOEX budget is grant funded centrally by the Home Office’s Child Sexual Abuse and Exploitation Team. The uplift funding (noted - [Police to get cutting edge technology to tackle grooming gangs - GOV.UK](#)) which is the subject of this decision report is again provided in grant form from the by the Home Office’s Child Sexual Abuse and Exploitation Team with an aspiration for the delivery realised from the uplift to be aligned to the national response to Dame Casey’s report into group based CSE (OP BEACONPORT).

3.2 Norfolk Constabulary’s association to the TOEX Programme is one of hosting for functions such as payroll, HR, systems access, and office space provision.

3.3 Notably, Norfolk Constabulary acts as the conduit to hold the Home Office grant to then enable spending towards TOEX Programme costs.

3.4 The work noted above is entirely funded from the TOEX grant and is not a draw on Constabulary funds.

### **4. Other options considered:**

4.1 The uplift monies are to be aligned to the existing single year grant funding arrangement in place under 7F-2024-I303.

4.2 7F-2024-I303 is a successful work in progress; it is accepted that the ongoing delivery plan would be adversely affected in efforts to identify alternative delivery partners.

## 5. Strategic aims/objective supported:

5.1 Having noted that the TOEX Programme is a national policing provision, kindly hosted by Norfolk Constabulary, it is noted that that the operational and technical workstreams of the TOEX Programme align to Norfolk's 2025-2029 Police and Crime Plan including alignment to priorities;

5.2 Reducing serious violence (especially in the VAWG space)

5.3 Bringing offenders to justice

5.4 Enhancing policing through technology

5.5 Improving conviction rates

5.6 At a national level, the Programme is part of the government's child sexual exploitation taskforce, it operates a cross border / cross region response to organised exploitation thematic investigations and provides the first (and only) cloud platform hosting applications to multiple police forces.

## 6. Financial and other resource implications:

6.1 Cost of new contract

Year 1 01/04/2025 - 31/03/2026.

Original Value - £1,710,600

Uplift Value - £388,000

Total Value - £2,098,600

*Year 2 (Optional Extension) 01/04/2026 - 31/03/2027*

*£3,809,200*

## 7. Carbon Emissions and Other Environmental Implications:

### Carbon Emissions

7.1 The estimated impact on our carbon emissions that must be reported under current statute from this proposal is:

Emission Categories:	Increase in tCO2	Saving in tCO2
Scope 1 – Fuel – Building Heating	0	0
Scope 1 – Fuel – Transport	0	0
Scope 2 – Electricity	0	0

## **Environmental Implications**

7.2 No material implications

### **8. Other implications and risks:**

8.1 All financial risks for Programme spending are held by the Home Office CSE team, to whom the TOEX Programme are accountable. CCPaul Sanford remains the TOEX Data Controller and has been briefed around the uplift plans.

<b>Originator checklist (must be completed)</b>	<b>Please state 'yes' or 'no'</b>
Has legal advice been sought on this submission?	<b>No</b>
Has the PCC's Chief Finance Officer been consulted?	<b>No</b>
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	<b>Yes</b>
Have human resource implications been considered?	<b>Yes</b>
Is the recommendation consistent with the objectives in the Police and Crime Plan?	<b>Yes</b>
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	<b>Yes</b>
Has communications advice been sought on areas of likely media interest and how they might be managed?	<b>Yes</b>
Have sustainability and environmental factors been considered? (e.g. biodiversity, employee commuting, business travel, waste and recycling, water, air quality, food and catering and estates construction)	<b>N/A</b>
In relation to the above, have all relevant issues been highlighted in the 'other implications and risks' section of the submission?	<b>Yes</b>

**Is this report a Confidential Decision?**

**No**


If Yes, please state reasons below having referred to the [PCC Decision Making Policy](#)

**Approval to submit to the decision-maker** (this approval is required only for submissions to the PCC).

**Chief Executive**

I am satisfied that relevant advice has been taken into account in the preparation of the report, that the recommendations have been reviewed and that this is an appropriate request to be submitted to the PCC.

**Signature:**



**Date: 28/08/2025**

**Chief Finance Officer (Section 151 Officer)**

I certify that:

- a) there are no financial consequences as a result of this decision,  
Or
- b) the costs identified in this report can be met from existing revenue or capital budgets,  
Or
- c) the costs identified in this report can be financed from reserves  
And
- d) the decision can be taken on the basis of my assurance that Financial Regulations have been complied with.

**Signature:**



**Date: 04/09/2025**

**Public access to information:** *Information contained within this submission is subject to the Freedom of Information Act 2000 and wherever possible will be made available on the OPCC website. Submissions should be labelled as 'Not Protectively Marked' unless any of the material is 'restricted' or 'confidential'. Where information contained within the submission is 'restricted' or 'confidential' it should be highlighted, along with the reason why.*