



# OFFICE OF THE POLICE & CRIME COMMISSIONER FOR NORFOLK

Reply to: Sharon Lister

Tel No: 01953 424455

30<sup>th</sup> October 2018

Dear Member of Public

## **Freedom of Information Request FOI/OPCCN/159**

I am writing in connection with your email dated 3<sup>rd</sup> October 2018, in which you requested the following information:

**“Can you please confirm if you currently use or plan to use any of the following software:**

- 1. SAP Business Integrity Screening**
- 2. SAP Access Control**
- 3. SAP Process Control**
- 4. SAP Audit Management**
- 5. Identity Access Management**
- 6. SAP GRC**
- 7. SAP Risk Management**
- 8. SAP Global Trade Services**

**In the event that you currently use any of the aforementioned software:**

**Do you have a support contract with an external provider for SAP Support?**

**If you employ any of the aforementioned software or have a support contract what is the renewal date?**

**What ERP system do you use?**

**Where is your SAP infrastructure located and in what format?**

**When is the contract for third party support of your SAP infrastructure due for renewal?**

**Do you manage SAP Security, SAP Role Authorisations and SAP Role Designs internally or through an external provider?**

**If SAP Security, SAP Role Authorisations and SAP Role Designs is managed through an external provider, what is the renewal date?**

**Which organisational department is responsible for managing overall SAP Security, Role Authorisations and Role Design?**

**When is your next internal and external audit covering SAP roles and access?**

**Where do you advertise any SAP related procurement opportunities?"**

I have reviewed our records and I can advise that with regard to questions 1 to 8 that the Office of the Police and Crime Commissioner for Norfolk does not use any of the software listed in your request.

In relation to the rest of your request we can confirm that no information is held.

Yours sincerely

*S. Lister*

Sharon Lister

Director of Performance and Scrutiny

Office of the Police and Crime Commissioner for Norfolk

## Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write, in the first instance, to:

Mark Stokes  
Chief Executive  
Office of the Police and Crime Commissioner for Norfolk  
Building 8  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk  
NR18 0WW

Telephone: 01953 424455

Fax: 01953 424462

Email: [opccn@norfolk.pnn.police.uk](mailto:opccn@norfolk.pnn.police.uk)

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Officer recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at [www.ico.gov.uk](http://www.ico.gov.uk)