



# OFFICE OF THE POLICE & CRIME COMMISSIONER FOR NORFOLK

Reply to: Claire Buckley

Tel No: 01953 424455

20<sup>th</sup> March 2017

Dear Member of the Public

## **Freedom of Information Request FOI/OPCCN/116**

I am writing in connection with your email dated 22<sup>nd</sup> February 2017 in which you requested the following information:

**“For each question apart from Question 7, please provide information broken down into the following categories:**

- a) Your commissioned services for women experiencing domestic violence and abuse**
- b) Your commissioned services for men experiencing domestic violence and abuse**
- c) Your commissioned services which are for either women or men experiencing domestic violence and abuse**
- d) Your commissioned services for groups with specific needs such as BME women, disabled women, and LGBTQ survivors experiencing domestic violence and abuse**

- 1. What is the value of your commissioned services, and has this amount increased or decreased since it was last commissioned?**
- 2. Which organisation or organisations currently hold the contract for your commissioned services? When are these services due to be recommissioned? Please include dates of when tender documents will be available.**
- 3. When your services were commissioned, was an Equality Impact Assessment carried out? Has your procurement team or legal advisors ensured that your decisions were compliant with both the EU Procurement Directive and the EU Directive on Victim’s Rights?**
- 4. How many expressions of interest did you receive and how many final bids did you receive?**
- 5. How much did the commissioning process cost you?**
- 6. Was the decision to commission your services made as part of a Violence Against Women and Girls (VAWG) strategy?**
- 7. Mapping of provision:**
  - a. Did you undertake mapping of service provision as part of the commissioning process for domestic violence and abuse?**
  - b. If yes, please list details of the domestic violence service providers in your local authority that are NOT commissioned by the local authority following**

categories: (i) services for women experiencing domestic violence and abuse (ii) services for men experiencing domestic violence and abuse; (iii) women or men experiencing domestic violence and abuse (iv) BME women, disabled women, and LGBTQ survivors experiencing domestic violence and abuse.”

I have reviewed our records and I can advise the following:

**1. What is the value of your commissioned services, and has this amount increased or decreased since it was last commissioned?**

The OPCCN commissions the following services for victims of domestic abuse:

- IDVA Service - £360k per annum – commissioned first in 2014/15 and not subsequently
- The service supports male, female, BME, LGBT victims

**2. Which organisation or organisations currently hold the contract for your commissioned services? When are these services due to be recommissioned? Please include dates of when tender documents will be available.**

- Leeway Domestic Violence and Abuse Services are grant funded to provide the service
- The service will be recommissioned in 2019/20
- At this stage the availability of the tendering documents is unknown

**3. When your services were commissioned, was an Equality Impact Assessment carried out? Has your procurement team or legal advisors ensured that your decisions were compliant with both the EU Procurement Directive and the EU Directive on Victim’s Rights?**

- An Equality Impact Assessment was carried out as this is a legal requirement
- The joint Norfolk/Suffolk police managed the procurement of the service and ensured the decisions were compliant with both the EU Procurement Directive and the OPCCN ensured the service is compliant with the EU Directive on Victim’s Right

**4. How many expressions of interest did you receive and how many final bids did you receive?**

- Expressions of Interest
- 3 Final Bids

**5. How much did the commissioning process cost you?**

- Approximately £4k

**6. Was the decision to commission your services made as part of a Violence Against Women and Girls (VAWG) strategy?**

The service is integral to Norfolk's Domestic Abuse and Sexual Violence Strategy and forms part of a whole-system response to domestic abuse, including identification, referral and triage, support provided to victims, Multi Agency Risk Assessment Conference (MARAC) and post-intervention step down and recovery to improve the experience of families impacted by domestic abuse.

**7. Mapping of provision:**

**a. Did you undertake mapping of service provision as part of the commissioning project for domestic violence and abuse?**

No

**b. If yes, please list details of the domestic violence service providers in your local authority that are NOT commissioned by the local authority following categories: (i) services for women experiencing domestic violence and abuse (ii) services for men experiencing domestic violence and abuse; (iii) women or men experiencing domestic violence and abuse (iv) BME women, disabled women, and LGBTQ survivors experiencing domestic violence and abuse.**

The OPCCN does grant fund other organisations that provide services for victims of domestic violence and information on OPCCN grants can be found in the Commissioning section of the OPCCN Website - <http://www.norfolk-pcc.gov.uk/what-we-do/commissioning/> and the Decisions section of the OPCCN website – <http://www.norfolk-pcc.gov.uk/transparency/decisions/>

Yours sincerely

*CBuckley*

Claire Buckley  
Freedom of Information Officer  
Office of the Police and Crime Commissioner  
For Norfolk.

## Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write, in the first instance, to:

Mark Stokes  
Chief Executive  
Office of the Police and Crime Commissioner for Norfolk  
Building 8  
Jubilee House  
Falconers Chase  
Wymondham  
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NR18 0WW

Telephone: 01953 424455  
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Email: [opccn@norfolk.pnn.police.uk](mailto:opccn@norfolk.pnn.police.uk)

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Officer recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at [www.ico.gov.uk](http://www.ico.gov.uk)