

## Do I need to represent a community?

We are asking for people who reflect the diversity of their communities, not necessarily to represent them. Consultation through representation takes place in other ways.

As a member of the community they will generally have a better understanding of the issues affecting its members.

## Do I need qualifications?

We want people for their opinions, experience and advice, but to carry out the role, it is important that they can:

- Express and explain your views to others
- Listen and consider other people's views
- Question and challenge the views of others in a constructive way
- Work as part of a diverse team
- Offer advice on the development of police plans and policy

## Do I get paid?

This is a voluntary role. Using volunteers hopefully ensures independence advice will be provided.

## What will happen to the advice I give?

The OPCCN is committed to ensuring that the police consider advice from IAG members.

However, the police are legally responsible for the actions they take.

Members' contribution is valued, but there may be occasions where no action is taken or the police act differently from the way they are advised.

Whatever action is taken, the police will act with members' views in mind.

## How do I apply?

For an application pack

**Write to:**

OPCCN, Jubilee House, Falconers Chase, Wymondham, Norfolk, NR18 0WW.

**Call:** 01953 424455

**Email:** [OPCCN@norfolk.pnn.police.uk](mailto:OPCCN@norfolk.pnn.police.uk)

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Independent

Advisory

Group



# Norfolk



## Have you got what it takes? Your questions answered.



## Introduction

The Norfolk Independent Advisory Group (IAG) is a group of local residents from different community backgrounds who work alongside the Office of the Police and Crime Commissioner for Norfolk (OPCCN) and Norfolk Constabulary.

The group offers opinions and advice and shares their community based perspectives with the aim of improving the quality of policing services for everyone.

## What is the purpose of IAG?

The Stephen Lawrence Inquiry Report (1999) criticised the Metropolitan Police for its loss of contact with communities, particularly black communities, and recommended the involvement of local people in policing.

One response to the report was the establishment of the first IAG by the Met. IAGs have since been created elsewhere across the country including in Norfolk.

IAGs have been acknowledged as good practice by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) for improving transparency and accountability.

## Key role in community

The IAG has a key role to play in helping to increase the public's trust and confidence in the police, particularly amongst minority communities.

Its members help with monitoring the quality of service Norfolk Constabulary provides to communities across Norfolk in all areas of policing business.



## How much time will I need to commit?

Members of IAG meet monthly in the evening at police headquarters in Wymondham.

There may be times when IAG or individual members will be asked for advice on specific issues such as the impact of a particular investigation on a specific community. In these cases IAG members may be asked to provide advice at short notice. This will only happen in exceptional circumstances.

## Who can join?

Advisers may be any member of the community, but need to have an interest in policing and its effects upon their area.

We want members to point out any criticisms they may have while offering suggestions about how Norfolk Constabulary could work with their community better.

We are looking for individuals who are independent of the police and willing to contribute time, energy and commitment to attend regular meetings and who are eager to make a difference to the way policing services are delivered.

