



OFFICE OF THE POLICE & CRIME  
COMMISSIONER FOR NORFOLK

**DATE:** 21 JANUARY 2015

**ORIGINATOR:** ACC SARAH HAMLIN

**REASON FOR SUBMISSION:** FOR INFORMATION

**SUBMITTED TO:** POLICE & CRIME COMMISSIONER

**SUBJECT:** PROTECTIVE SERVICES COMMAND UPDATE

**SUMMARY:**

This report provides an update from Protective Services Command identifying key performance information and significant operational or organisational issues.

**RECOMMENDATION:**

It is recommended that the Police and Crime Commissioner notes the contents of this report.

## KEY ISSUES FOR CONSIDERATION

### 1. Department Overview

- 1.1 This paper contains information and reporting from each of the Directorate Heads within Protective Services Command.
- 1.2 The Protective Services Change Management Board, chaired by ACC Hamlin, oversees current reviews and subsequent change process. Approved Tranche 11 business cases are currently being progressed and Tranche 12 is being developed for consideration. Protective Services have restructured after a model was presented to and approved by Joint Chief Officers. This change accommodates the Cybercrime Directorate within the existing structure and ensures Directorate Leads have a proportionate level of resources and responsibility. This is necessary given reductions in staff and officers as a result of our change programme, together with the moves of operational policing services and resources to the Eastern Region Specialist Operations Unit (ERSOU).
- 1.2 Eastern Region Specialist Operations Unit (ERSOU) Plus
- 1.3 The Constabularies are now in receipt of ERSOU Service Level Agreements for all areas of business. Practitioners are considering the contents and feedback will be provided by the Heads of Crime at ERSOU in January 2015 before sign off by Chief Officers.
- 1.4 Chief Officers have requested that ERSOU provide scoping papers for consideration regarding Covert Authority Bureau (CAB) Telecom SPOCs, CAB Authorities, Surveillance and Authorising Officer (AO). The UCF business case has been considered by the six Regional Chief Constables and further work is necessary before further deliberation.
- 1.5 Innovation Fund Bids
- 1.6 Two innovation fund bids have been submitted to the Home Office for consideration; one regarding the creation of the Cybercrime Directorate and the other regarding ANPR.

### 2. Directorate: Serious & Organised Crime

- 2.1 The delivery and technical refresh of the High Tech Crime Unit has taken place, with the installation of a new lace server together with hardware and software which is predicted to increase acquisition times for devices.
- 2.2 The Home Office has now released guidance in relation to the setting up and delivery of the Local Organised Partnership Boards (LOCPB). The initial scoping with partners has taken place with a full meeting scheduled in early 2015 to deliver against this area of business.
- 2.3 Significant media and community interest has been shown in the recent "12 Frauds at Christmas" campaign to combat fraud during this period.

### 3. Directorate: Intelligence

- 3.1 **Op Dent** - Commissioned to tackle illegal use and trafficking of new psychoactive substances and the illegal use of mobile phones at HMP Wayland. Visitor enforcement days took place with the prison which resulted in 11 intelligence led vehicle searches and 23 people searched following an indication from the passive drugs dog. Since the commencement of Op Dent there have been seven proactive intelligence led arrests of persons from outside the Constabulary's policing area. An indication from the prison is that the amount of throw overs has drastically decreased since the inception of Op Dent. The

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work co-ordinated and undertaken at HMP Wayland has been replicated at HMP Norwich, with further plans for HMP Bure.

3.2 **Op Bulford (Trevor Group)** - Has been commissioned to tackle class A drug dealing in Norwich linked to London based dealers and intelligence links to Ipswich (Op Volcanic). Norwich AIU is developing intelligence in support of operational activity undertaken by the Norwich Tactical Unit. Meetings between Norwich and Ipswich AIU have taken place to identify good working practises and risk management options.

### 3.3 Special Branch

The increase in the National threat level to severe, an attack is highly likely, has seen a rise in activity being reported to the Joint Special Branch. Threats to military personnel and police have been widely reported in the National media and may indicate further amendments to current threat levels over the coming months. Special Branch capacity is limited and the extra workload is beginning to impact but work continues in collaboration with the regional CTIU to mitigate any identified risks to both Counties.

3.4 Resourcing of the CT Network nationally is under review in the face of the emerging and increasing threat from travellers to Syria and from those sympathetic to the IS ideology.

## 4. Directorate: Major Investigation Team

4.1 This reporting period the Norfolk team have picked up two new major investigations.

4.2 **Operation Erith** – is the investigation into the suspicious death of 9-week old infant in Dereham. Both parents have been arrested and are currently on police bail. Medical experts confirm that the child's injuries were 'non-accidental' but the actual cause of death is the subject of an ongoing investigation.

4.3 **Operation Appletree** – is a complex and sensitive investigation falling out of Operation Moccason. During the disclosure phase of the latter, material was identified which had been altered and amended giving rise to the possibility of an attempt by social workers to pervert the course of justice. The Op Moccason trial judge directed that an investigation into these circumstances should be conducted.

4.4 In addition to the above, work continues on a number of other investigations including:

4.5 **Op Moccasin** – Disclosure unit support continues for this Child Abuse Investigation.

4.6 **Op Salt** – HOLMES support continues to be provided to this Safeguarding & Investigations led investigation.

4.7 **Op Wainscott** – Attempted murder of Jason Larter. A second suspect was arrested in November and released on police bail pending further enquiries.

4.8 **Op Canada** – Missing person inquiry into the disappearance of Daniel Entwistle in 2003. Searches took place on 1 and 2 December 2014 of Trinity House, Great Yarmouth. This was a building close to where Daniel was last seen alive. Searches proved negative.

4.9 **Op Adderstone** - Thailand Murders. Support through Family Liaison Officers is being given to the Witheridge family. A Detective Sergeant flew out to Thailand with the Metropolitan Police and spent three weeks assisting the investigation. He has since returned to Norfolk.

4.10 Significant Results

- 4.11 **Operation Salmonby** – On 20 November 2014, at Norwich Crown Court, Jessie QUAYE and Ayo BILE were convicted of the murder of Connor BARRETT in Hemsby in May 2014. They were also each convicted of ABH on another party-goer, and possessing knives. Anthony McLEAN was convicted of assisting an offender by driving QUAYE to London in order to help him evade arrest the morning after the incident. All three were remanded in custody awaiting sentencing on 16 January 2015.

5. Directorate: Specialist Operations

5.1 Firearms Training and Operations

- 5.2 The vacant chronicle post has been filled by an internal member of staff. This along with the provision of a temporary worker has allowed the majority of the chronicle backlog to be cleared. It is anticipated that all of the backlog will be cleared early 2015.

- 5.3 A business case is being developed regarding additional building work and staffing within Firearms Training to provide for the ongoing training of the additional numbers of AFO's resulting from project 124.

- 5.4 The College of Policing has advised a non-Home Office Force to liaise with our Firearms Training Unit for advice on how to form a STRA as the Norfolk/Suffolk STRA is considered to be best practice.

5.5 Dog Section

- 5.6 Inspector Ross McDermott has now started with the unit replacing Inspector Sarah White, and is progressing work reviewing the section.

- 5.7 The section has reduced from two to one Sergeant and an additional handlers post is being advertised.

- 5.8 The unit is hosting the Regional dog trials commencing 16 March 2015.

5.9 Firearms Licensing

- 5.10 A recent amnesty/firearms surrender campaign was highly successful and involved a significant amount of work by staff within Firearms Licensing, front office, property officers and ARV officers.

- 5.11 In total 981 firearms were recovered; 577 in Norfolk and 404 in Suffolk. Amongst these were 107 prohibited firearms as well as thousands of rounds of ammunition.

- 5.12 A further 92 ballistic items were recovered across the two counties outside of the amnesty period.

- 5.13 The unit have still maintained a high level of performance whilst managing the two week amnesty. This is a particularly busy time for the unit as it is the peak renewal time.

5.17 Business Continuity (BC)

- 5.18 Plans are in place for the Unison strike on 22 December 2014. ACC Hamlin is chairing the Gold group with plans in place to ensure business continuity.

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5.19 Roads Policing and Firearms Operations Unit

5.20 Patrolling the Roads

5.21 The focus of the unit is to ensure a visible presence on the strategic road network along the A11, A14 and parts of the A12 in Suffolk with A47 and A11 in Norfolk. The unit has achieved over 90% of its allocated strategic road patrol activity over the last quarter.

5.22 Reducing Road Casualties

5.23 The current situation in relation to KSI's from 1 April 2014 to the end of November in Norfolk and Suffolk is:

Norfolk 227 as against 243 for same period 2013, 20 fatal collisions with 24 last year.  
Suffolk 148 as against 178 for same period 2013, 19 fatal collisions with 17 last year.

5.24 The 'David's Story' DVD has been awarded the 'Motor Industry Public Affairs Association Limited' Chairman's Award. Chief inspector Chris Spinks and Brenda Holmes (Mother of David) are receiving the award in London. This is the first time since the award was introduced in 2000 that it has been presented in recognition of road safety communications.

5.25 Operation Dark Nights ran from late October to early November marking the end of daylight saving time and clocks fall back an hour.

**6. Directorate: Forensic Services**

6.1 2014/15 Forensic Performance

6.2 For the year to the end of November all of Norfolk's attendance targets are being exceeded: burglary dwelling (96%), burglary other (73%), theft from motor vehicle (59%) and criminal damage (21%). During this period 1011 victims of crime have been surveyed and of these 91% were 'very satisfied' with the service received by CSI staff.

6.3 Forensic Procurement

6.4 Work continues in relation to the £8m Eastern Region invitation to tender (ITT) for analytical forensic services with all forces (plus Kent forming a part of the contract group). Alan Gilbert is leading this work on behalf of the region and the ITT was successfully issued at the end of October 2014. All bids were received by 8 December 2014 and there will now be considerable work evaluating these to enable contracts to start in July 2015.

6.5 ISO 17025 – Quality accreditation

6.6 A selection process is currently underway to recruit a dedicated Quality Manager which will mean that the department can proactively expand the scope of the accreditation in line with Home Office guidance that indicates a desire to accredit all forensic areas by 2020. This builds upon the successful accreditation of both fingerprint laboratories earlier this year.

**7. FINANCIAL IMPLICATIONS**

7.1 There are no additional financial implications to note.

**8. OTHER IMPLICATIONS & RISKS**

8.1 Risks are as detailed within the report.

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<b>ORIGINATOR CHECKLIST (MUST BE COMPLETED)</b>	<b>STATE 'YES' OR 'NO'</b>
Has legal advice been sought on this submission?	No
Have financial implications been considered?	Yes
Have human resource implications been considered?	Yes
Have accommodation, ICT, transport, other equipment and resources, and environment and sustainability implications been considered?	Yes
Have value-for-money and risk management implications been considered?	Yes
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	Yes
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	Yes
Has communications advice been sought on areas of likely media interest and how they might be managed?	Yes
In relation to all the above, have all relevant material issues been highlighted in the 'other implications and risks' section of the submission and have all the relevant officers/staff been consulted?	No – risks are identified within the report.

**Officer Presenting Report at the Meeting**

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**Are there Background Documents?**

No

**Does the Report Contain Exempt Information?**

No