



# Police & Crime Plan

2016-2020

## SUMMARY



## PROTECTING THE VULNERABLE, SUPPORTING VICTIMS AND PREVENTING CRIME

As your Police and Crime Commissioner (PCC), I am responsible for drawing up a Police and Crime Plan for Norfolk - a county which, due to the work and commitment of our police force and other partners, is one of the safest places in the country.

This is my first Police and Crime Plan and it sets out how we will work together over the next four years to keep Norfolk safe - tackling and preventing crime and disorder, protecting the most vulnerable in our community and supporting victims.

During my election campaign, I pledged to be the PCC for every man, woman and child in Norfolk and give everyone a voice in how our county is policed. I have travelled the length and breadth of our county, listening to people's concerns and hearing about the issues they face. I have drawn upon what I heard to set the priorities in this plan.

I am determined to lead the fight against crime, to give our police force the resources it needs to invest in frontline policing, to ensure it has the capacity to tackle domestic abuse, sexual offences and cyber-related crime in all of its forms, and to support and protect victims of crime, helping them to recover from their experiences.

Over the course of the years ahead, I will continuously review performance in delivering this Plan and the impact it is making, in line with changing national and local policy. This will be done in public through reports to the Police and Crime Panel - the body responsible for holding me to account for my work as your PCC.

**Norfolk is our county, Norfolk Constabulary is our police force and this is our Police and Crime Plan. I look forward to working with you over the years ahead, as your servant, to deliver it.**



Lorne Green  
Police & Crime Commissioner for Norfolk



## MY PLEDGE TO YOU

I intend this Police and Crime Plan to be the foundation upon which we - police, partners and communities - join forces to achieve our shared goals. Together we will work to make Norfolk a safer place for everyone; that is our vision for the next four years.

As your PCC, I have a key role to play in delivering that vision and, in doing so, I pledge to you that I will be:

### VISIBLE

- I will be visible and demonstrate the relevance of my office to your safety by carrying out my duties full-time, seizing opportunities to attend public events and meetings in your area, engaging with our police, and raising awareness of my work on your behalf, and the work of Norfolk Constabulary.
- I will ensure that the Chief Constable provides a policing service that is visible and accessible in your community, and that my scrutiny role is carried out in public through open accountability fora across the county.
- I will be open and transparent about my work and that of my office, highlighting the contributions it is making to ensuring this Police and Crime Plan is preventing crime and supporting victims



### ACCESSIBLE

- I will ensure that the Chief Constable and I are accessible throughout the county and provide you with the opportunity to give us your views on policing and the community safety issues that affect your lives on a daily basis. This includes contacting me directly via a dedicated email address: [TellLorne@norfolk.pnn.police.uk](mailto:TellLorne@norfolk.pnn.police.uk).

### ACCOUNTABLE

- I will be accountable to every man, woman and child in Norfolk for ensuring that they have a voice in the policing service they receive.
- I will hold the Chief Constable to account in public, at times and in locations within reach of you across the county.
- I will fight discrimination and ensure that Norfolk's police service is fair and equitable.
- I will be transparent in my decision-making and ensure that all decisions I make are published on the Norfolk PCC website.
- I will deliver your priorities and regularly update you and the Police and Crime Panel on my progress.
- I will be a good steward of the public's money.



## OUR PRIORITIES FOR THE NEXT FOUR YEARS

In setting the Police and Crime Plan for our county, I have drawn upon information and feedback from a wide range of stakeholders in Norfolk, across the eastern region and nationally.

In determining those areas where we need to devote energy and invest resources, I have sought to strike a balance between addressing the crimes and issues that have the most destructive long-term effects, including sexual offences, domestic abuse, the sexual exploitation of children and modern day slavery, and those other crimes that have an impact on our daily lives, including rural crime and anti-social behaviour.

Within the resources available to Norfolk Constabulary and the Office of the Police and Crime Commissioner (OPCCN) priority will always be given to preventing and fighting high volume, high risk and high harm crimes, but as your PCC I pledge that I will do all within my power to mobilise resources to prevent and fight all crime.

Having listened to and reflected upon the sometimes competing priorities of different stakeholders, national policy requirements (such as the Strategic Policing Requirement set by the Home Secretary), current levels of crime in our county, emerging risks and threats to our communities and other challenges facing Norfolk Constabulary, I have set the following core priorities for the county:

- **INCREASE VISIBLE POLICING**
- **SUPPORT RURAL COMMUNITIES**
- **IMPROVE ROAD SAFETY**
- **PREVENT OFFENDING**
- **SUPPORT VICTIMS & REDUCE VULNERABILITY**
- **DELIVER A MODERN & INNOVATIVE SERVICE**
- **GOOD STEWARDSHIP OF TAXPAYERS' MONEY**





## INCREASE VISIBLE POLICING

### We will:

- Increase the number of volunteers in policing
- Increase opportunities for the public to engage with the police and me
- Bring the community, including importantly young people, and the police together to develop more positive relationships
- Give people an opportunity to influence policing priorities where they live
- Increase public confidence and reduce fear of being a victim of crime.

## SUPPORT RURAL COMMUNITIES

### We will:

- Prioritise rural crime with a greater commitment to new ideas and joined-up approaches
- Increase confidence of rural communities
- Increase levels of crime reporting in rural communities.

## IMPROVE ROAD SAFETY

### Working with the Norfolk Road Casualty Reduction Partnership, we will:

- Tackle dangerous driving through education and enforcement
- Reduce speeding in rural villages and communities
- Reduce killed and serious injury collisions caused by the Fatal 4 (speeding, using a mobile phone while driving, not wearing a seatbelt, driving while under the influence of drink or drugs).

## PREVENT OFFENDING

### We will:

- Tackle all forms of violence and abuse
- Reduce the number of domestic abuse incidents
- Continue to work in partnership to tackle anti-social behaviour
- Reduce overall levels of reoffending by addressing the underlying causes through continued collaboration and innovative responses
- Reduce the number of first-time entrants into the criminal justice system, the number of young adults entering custody and reoffending rates of young people by prioritising support for vulnerable young people.



## SUPPORT VICTIMS & REDUCE VULNERABILITY

### We will:

- Work to improve the overall experiences and outcomes for victims and witnesses
- Work in partnership to make those at risk less vulnerable to victimisation
- Work in partnership to deliver the most appropriate response to those in mental health crisis
- Work in partnership to reduce the impact of drugs and alcohol on communities, families and people at risk
- Support and encourage victims and witnesses to come forward to disclose traditionally under-reported crimes including modern slavery, human trafficking, stalking and hate crime.

## DELIVER A MODERN & INNOVATIVE SERVICE

### We will:

- Support the police by giving them the tools they need to fight and reduce crime
- Improve information technology network connectivity and invest in new technologies
- Improve information-sharing across partner agencies.

## GOOD STEWARDSHIP OF TAXPAYERS' MONEY

### We will:

- Deliver an efficient policing service, achieving value for money for all Norfolk residents
- Join up emergency services and identify opportunities for further collaboration
- Develop robust accountability frameworks and governance arrangements.





## MONITORING PROGRESS

A list of all strategic objectives and actions can be found in the full version of this plan, available on the Norfolk PCC website or by contacting the OPCCN.

All objectives and actions will be delivered by the police and my office, and through joint working with statutory, voluntary and charitable sector organisations across Norfolk. I will also look to collaborate regionally and nationally where this offers possibilities of improved services for you, more effective and efficient services, and cost savings.

I have set a number of local policing objectives for Norfolk Constabulary, and the Chief Constable will translate these into an operational policing plan against which I will hold him or her to account on your behalf.



At meetings of the Police Accountability Forum, the Chief Constable will provide briefings on progress against that policing plan. Members of the public are very welcome to attend and hear those policing updates first-hand. Details of all public meetings will be published on the Norfolk PCC website.

Just as I hold the Chief Constable to account, the Norfolk Police and Crime Panel holds me to account for my work as PCC.

Membership of the Police and Crime Panel consists of councillors from each of the seven local authorities within Norfolk, plus co-opted independent members. Its role is to scrutinise my work and the decisions I make, and to provide a process of 'checks and balances', as well as offering support and guidance. You can find out more about the work of the Panel on the Norfolk County Council website.

Progress against this Police and Crime Plan will be reported to the Panel through my annual report, as well as through quarterly performance reports - both of which will be published on the Norfolk PCC website to allow the public to monitor my progress.

I have a statutory duty to keep this Plan under review and I intend to conduct my first major review two years into my term as PCC. That review will include public consultation on Norfolk's priorities which will inform the refreshed Police and Crime Plan I subsequently take to Panel members.

**For more information on my work, to track progress of this Plan or find details of public meetings, please visit the Norfolk PCC website - [www.norfolk-pcc.gov.uk](http://www.norfolk-pcc.gov.uk) - or get in touch using the contact information at the end of this document.**



## CONTACTING YOUR PCC

If you would like the information within this document in an alternative format, please contact the Office of the Police and Crime Commissioner for Norfolk (OPCCN) with your request:

Ако се нуждаете от тази информация в различен формат или език, моля, свържете се с:

Ja jums šī informācija ir nepieciešama citā formātā vai valodā, lūdzu, sazinieties ar:

Jeigu šios informacijos jums reikia kita kalba ar formatu, prašau susisiekti:

Jeżeli są Państwo zainteresowani otrzymaniem niniejszych informacji w alternatywnym formacie lub języku, prosimy o kontakt z:

Dacă doriți aceste informații în alt format sau altă limbă, vă rugăm să contactați:

Если вам необходима данная информация в альтернативном формате, пожалуйста, свяжитесь с:

Se você precisar desta informação em um formato ou língua diferente, por favor contate:

**By post:** Lorne Green, Police and Crime Commissioner for Norfolk, Building 8, Jubilee House, Falconers Chase, Wymondham, Norfolk NR18 0WW.

**By telephone:** (01953) 424455

**By fax:** (01953) 424462

**By email:** [opccn@norfolk.pnn.police.uk](mailto:opccn@norfolk.pnn.police.uk)

# Working together for a safer Norfolk

